

**Amendments to the Abstract:**

**Please replace the previous Abstract with the following redlined Abstract:**

**AUTOMATED SOFTWARE UPGRADE UTILITY**

**ABSTRACT OF THE DISCLOSURE**

The automated software upgrade utility allows a customer, product supplier or software vendor to upgrade the operating system, firmware, applications and data files on any product regardless of the product type and characteristics. This upgrade process can be invoked from a remote location or via interaction directly with the target device.